



Consumer Statement

There are many factors to consider when choosing child care. Cherokee Nation Child Care and Development has resources available to allow eligible families to choose the best child care option to meet their family's needs. Program staff provide families with information on subsidy guidelines, quality child care programs, regulatory requirements, and other consumer education materials.

Child Care Subsidy is provided for income eligible families in need which allows parents the ability to choose from high quality child care services. To be eligible for child care subsidy the parent/guardian must be working, attending school, or in a qualified job program. Families can access information on child care subsidy at <https://childcare.cherokee.org/subsidy> or can contact our office at 918-453-5300. Families can also pick up information at Cherokee Nation Human Services Field Offices in Catoosa, Pryor, Sallisaw or Stilwell.

Families can choose from the following types of child care providers:

1. State licensed child care center
2. State licensed family child care home
3. Relative provider

If choosing a Relative Provider, the Relative Provider must submit an application for a contract with Cherokee Nation Child Care and Development. The program will ensure the relative provider meets the following initial criteria:

- Relative of child needing care (Grandparent, Great Grandparent, Aunt, Uncle, Adult Sibling)
- At least 18 years of age
- Obtain clear OSBI

Additional criteria can be found at <https://childcare.cherokee.org/licensing>

Cherokee Nation Child Care and Development contracts with state licensed centers and homes for child care services. Parents may search the website at Oklahoma Child Care Services [Oklahoma Department of Human Services - Oklahoma Child Care Locator \(okdhs.org\)](https://www.okdhs.org) to get a local list of state licensed providers. The website will contain regulatory requirements including license type, dates of inspections, violations of requirements, and quality rating. A provider list can also be obtained from <https://www.oklahomachildcare.org/search-for-child-care> the statewide Child Care Resource and Referral program. The state licensed provider the family selects for child care services must contract with Cherokee Nation Child Care and Development.

Additional care information can be found in *Selecting Quality Child Care: A Parent's Guide* [Selecting Quality Child Care \(oklahoma.gov\)](https://www.okdhs.org), a booklet published by OKDHS. This guide is offered electronically or hard copy.

Cherokee Nation Child Care and Development is committed to strengthening children and families. If your family has an issue with a state licensed program and needs to file a complaint please contact the Oklahoma Statewide Abuse and Neglect Hotline at 1-800-522-3511 or visit www.OKHotline.org. If there is an issue with a relative provider please contact the Cherokee Nation Child Care Licensing Manager at 918-453-5300.